

ELECTROAIR SERVICES

Information Sheet 3

Headset care

- Always hold the **plug** when unplugging a headset. **Never** pull on the cord.
 - **Take care not to force the microphone boom.** There is a limit to it's travel and you could easily break an internal component.
 - **Take care not to let the com-cord get caught on anything**, and make sure they are safely stowed out of the way before attempting to exit the aircraft. It is easy to catch a hanging cord with an arm or leg.
 - Failure to take care with headsets could result in costly damage, or even an in-flight communications failure.
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Testing and Repair

For **headset repairs** contact:

Postal:

Electroair Services
PO Box 153
Waimauku 0842
New Zealand

Email:

electroair@xtra.co.nz

Website:

www.electroair.co.nz

For a guide to **testing your headset:**

If you suspect your headset to be faulty, go to **www.electroair.co.nz** and click on 'Headset testing', in the menu bar at the top. Here you will find downloadable files that will give you a testing procedure to follow. This will allow you to determine whether the fault is with the headset or perhaps a problem related to the aircraft itself.
